

**Philip Leduc MS Access Development
Services Evaluation Form**

Thank you for your business with us, Philip Leduc MS Access development. We would appreciate if you could take a few minutes to fill out this form that will help us to help your business even better in the future. Next to each multiple-choice question you can add extra text if you think this would be useful.

Technology

Do you think that we are competent in using MS Access?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Do you think that we are competent in using computers in general?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Do you think that we made your application user friendly?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Do you think we gave you good suggestions towards how to develop your application?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Customer relationship

Do you feel that you were treated respectfully as a customer and a person?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Do you feel that your project was handled professionally?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Do you feel that you were treated friendly?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Were you satisfied with the timeframe in which the project was handled?

Not at all Basic Averagely Good Excellent Not Applicable

Explain:

Referrals

Would you refer us to other businesses or home-clients for MS Access Database Projects?

Not at all Maybe If asked Certainly Actively Not Applicable

Explain:

If yes do you know anyone who could use my services? We would pay a referral fee.

Who would you consider to be a competitor for MS Access development?

Do you have other suggestions to improve our service?

Please, send the form (anonymously or not) to the address below or fax to (508) 362-2350
You can download a copy of this form from our website under the menu resume / evaluation.

<http://access.philipleduc.net>

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